

Privacy & Refund Policy

PERSONAL INFORMATION:

We collect your personal information when you register with us or use our services, such as when you use site or app to place an order. We also view at how visitors use our sites, to improve our services and customer experience.

We collect information, when you creates an account, place an order with us

PAYMENT:

All payments made on the website or mobile application are made through third party payment gateways. Your purchase transaction data (including any personal information and sensitive personal information or data) is stored by such gateways as is necessary to complete your purchase transaction.

CANCELLATION AND REFUND POLICY:

The cancellation of any order made by you should be cancelled before 60 Minutes from the start of the pick-up or delivery time slot in case the order is placed through the App/ Website. In case of an In-Store Drop In order the order should be cancelled within 30 minutes of placing the order. Any cancellation made after such period of 10 minutes shall not be entertained and we shall be entitled to receive the entire amount of the order placed by you.

We are sure you would love our service. In case you were not happy with our service, let us know at admin@laundrynest.com. Laundry Nest reserves the right to refund the entire amount for the order within 5-7 working days.

SECURITY:

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

CHANGES TO THIS PRIVACY POLICY:

We reserve the right to modify this Privacy Policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website and mobile application.

CONTACT INFORMATION:

For any query, grievance, complaint or any other information that may be required by You, You may contact below:

Laundry Nest.

1738, 9th Cross JP Nagar 2nd Phase

Bangalore 560078

admin@laundrynest.com